

dormakaba Brings Room Key in Apple Wallet to Customers, Expanding its Mobile Access Solutions for Hotels and Resorts

Guests can seamlessly and securely unlock their room and locations throughout hotel properties with a simple tap of their iPhone or Apple Watch

INDIANAPOLIS, June 24, 2024 – dormakaba, a leading hospitality access control solutions provider, now offers room key in Apple Wallet for hotels and resorts to enable, which allows guests to seamlessly tap their Apple device to securely access hotel rooms as well as amenity spaces such as the gym, spa and business center.

“We’re excited to bring room keys in Apple Wallet to our customers so their guests can seamlessly and securely add their room key to Apple Wallet and simply hold their iPhone or Apple Watch near a reader for easy and convenient access,” said Darien Long, SVP, Specialty Access Control Solutions at dormakaba. “By integrating dormakaba’s hospitality products with Apple Wallet, we’re offering a mobile access solution that optimizes the guest experience, saves time for hotel staff, and improves security and sustainability.”

Room key in Apple Wallet helps deliver a seamless and convenient experience from check-in to check-out, while also providing additional security and privacy benefits for guests. With Express Mode, guests don’t need to wake or even unlock their device to use their room key in Apple Wallet – they can simply hold their phone near a reader to enter. If an iPhone needs to be charged, guests can still use their device to unlock their room or common areas with automatic Power Reserve.

Guests can securely add a room key to Apple Wallet after completing their reservation. Once added, their room key in Apple Wallet will be updated to let them know when it’s time for check-in. After a guest is checked in and the room is ready, their room key in Apple Wallet will be activated for immediate use, and it will also note their assigned room number.

When it’s time to check-out, a guest’s room key in Apple Wallet is remotely deactivated and archived in Apple Wallet. If a guest needs to change rooms, extend a stay or access late checkout, the hotel can update the guest’s room key in Apple Wallet remotely, bypassing the need to visit the front desk.

Room key in Apple Wallet is stored on the device and take full advantage of the privacy and security built into iPhone and Apple Watch. When or where a guest uses a room key in Apple Wallet are never shared with Apple, stored on Apple servers. If an iPhone or Apple Watch is misplaced, the guest can promptly use FindMy to lock the device and help locate it.

For more information, visit go.dormakaba.com/hotel-access or view [dormakaba's Apple Wallet Video](#).

Further information about dormakaba North America on dormakaba.us.

Further information about dormakaba Group on dormakabagroup.com/en.

Insights and inspiration from the world of access on blog.dormakaba.com.

News about dormakaba North America on dormakabamernews.com.

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About dormakaba

dormakaba is a leading global provider in the access solutions market. The company reimagines access by setting industry standards for smart systems and sustainable solutions across the lifecycle of a building. Around 16,000 employees worldwide provide their expertise together with distribution partners to a growing customer base in more than 130 countries.

dormakaba supports its customers with a broad, innovative portfolio of integrated access products, solutions, and service that easily fit into building ecosystems to create safe, secure, and sustainable places where people can move around seamlessly.

dormakaba is listed on the SIX Swiss Exchange and is headquartered in Rümlang near Zurich Switzerland. It generated a turnover of CHF 2.8 billion in financial year 2022/23.

SIX Swiss Exchange: DOKA

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